

99-00584

REC'D TN  
J. GILBERT PARRISH, JR.  
605 Court Street, Suite 1  
Savannah, Tennessee 38372  
OFFICE OF THE  
EXECUTIVE SECRETARY

Phone (901) 925-1966  
Fax (901) 925-1130

FACSIMILE FORM

DATE: 01-31-01

TIME: \_\_\_\_\_

TO FAX NUMBER: 615 741 5015

ATTENTION: David Waddell

COMPANY: TRA

FROM: Facsimile No. (901) 925-1130

NAME: \_\_\_\_\_

There are 6 pages being faxed, including this page. Please respond if the same is not properly received by calling (901) 925-1966.

MESSAGE: Please Give Me A CALL Re: Antioch Water  
Thank You

Revised Tariffs as ordered at The  
January 9, 2001 Authority Conference

\*\*\*\*\*  
THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED AS RECIPIENT. IF THE READER IS NOT THE INTENDED RECIPIENT, NOTICE IS HEREBY GIVEN THAT ANY DISSEMINATION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS ABOVE VIA THE U.S. POSTAL SERVICE THANK YOU.  
\*\*\*\*\*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
No original documents will follow unless requested.  
Original documents will follow by overnight delivery.  
Original documents will follow by mail.

99-00584

REC'D TN  
REGULATORY AUTH.

'01 JAN 31 PM 4 08

OFFICE OF THE  
EXECUTIVE SECRETARY

January 31, 2001

Dear Customer:

On January 9, 2001 the Tennessee Regulatory Authority approved the petition of Antioch Water Company for a rate increase. The water rates have been increased to \$22.00 per month plus applicable taxes. Tap fees for new service have also been increased to \$1,000.00.

These increases were necessary to facilitate capital improvements to The Water Treatment Plant which are required by the State of Tennessee. It will take approximately three (3) years to complete all improvements. Immediately, it is anticipated that an auxiliary power source will be installed. Over the next three years meters with boxes will be installed for customers. A measured service will immediately be initiated. In order to go to measured service, it would be required that a new petition be filed for the establishments of rates for minimum bills and water usage. This can not be pursued until the majority of all customers have boxes with meters. We will attempt to keep you informed of further developments as they occur.

Thank you for providing us this opportunity to service you.

Antioch Water Company

---

Randy Allen, Partner

## 6. Service Connections

**6.1 Tap Fee Requirements:** A tap fee will be required of each customer (residential or commercial business), builder or subdivider in the amount of \$1,000.00 plus tax per new connection. Payment of the tap fee must be paid in advance of any installation or construction work. The tap fee shall only be collected once for a given location.

**6.2 Utility Shall Establish All Connections to Its Lines:** The Utility shall furnish and install, for the purpose of connecting its distribution system to the customer's premises, the service pipe from its main to and including the curb stop at or adjacent to the customers property line. The utility's service line shall be the property of the utility and be accessible to and under its control at all time.

**6.3 Customer Shall Establish Connection:** The customer shall be responsible for furnishing and laying the necessary service pipe from the property line to the real property. In addition, the customer shall keep the service line in good repair at their expense.

**6.4 Utility Shall Inspect All Installations of Customer's Service Line:** The customer shall notify the utility of the installation of the customer's service line and the utility shall inspect the installation of a service pipe the customer shall leave the trench open and pipe uncovered until it is inspected by the utility and shown to be at proper depth, free from any tree, branch connection, connection, irregularity or defect. The customer shall not make any change in or rebuild such service line without giving notice to the utility.

**6.5 Location:** Customer service lines shall be laid consistent with sound engineering practices and in conformance with all governmental regulations and ordinances.

**6.6 Customer Responsibility:** All leaks in customer's service lines from the curb to, and in and upon, the customer's premises shall be promptly repaired. It is the responsibility of the customer of the utility company to take every precaution to insure against the disruption of water service being furnished. Particular care must be taken to safeguard the service pipe from fracture or other physical damage so as to prevent the entrance of foreign matter or materials into the water system. Prompt notice of any difficulty experienced in the utilization of water service is imperative in order that prompt attention may be given so as to alleviate conditions detrimental to health and sanitation considerations.

---

12. SCHEDULE OF RATES

for

ANTIOCH WATER COMPANY

for providing water utility service or availability in

ANTIOCH HARBOR SUBDIVISION  
SPRINGVILLE, TENNESSEE 38256

## FLAT RATES FOR WATER USERS:

|                              |                                  |
|------------------------------|----------------------------------|
| Residential                  | \$ 22.00 per month per customer* |
| TAP FEE                      | \$1,000.00 per new connection*   |
| *Plus applicable sales taxes |                                  |
| DISCONNECTION/RECONNECTION   | \$ 50.00 per disconnection       |
| AT CUSTOMER'S REQUEST OR     | \$ 50.00 per reconnection        |
| FOR GOOD CAUSE               |                                  |
| BILLS DUE:                   | On billing date                  |
| BILLS PAST DUE:              | 25 days after billing date       |
| BILLING FREQUENCY:           | Shall be quarterly               |

---

ISSUED IN ACCORDANCE WITH AUTHORITY GRANTED BY THE TENNESSEE PUBLIC  
SERVICE COMMISSION IN DOCKET 95-03172 AND APPROVED ON THIS THE \_\_TH DAY  
OF DECEMBER, 2000.

---

## 7. BILLING AND PAYMENT

**7.1 Time of Rendering Bills:** All bills shall be due and payable quarterly as of the 1<sup>st</sup> of each quarter. Customers are billed as either (1) flat users of the water system or as (2) subscribers with water service available for use. The monthly charge for each service is \$22.00. In addition, state sales tax of 6% and local sales tax of 2.25% per annum, or at such other percentages per annum established by the taxing authorities, shall be billed based on the annual billed amount.

**7.2 Responsibility for Correct Customer Billing:** It is the responsibility of the customer of the utility company to notify the utility company of the need for service or of any change in service. The utility company likewise has the responsibility to its customer to regularly monitor the service area in order to advise potential customers of the utility company's existence and services provided.

**7.3 Failure to Receive Bill:** Failure to receive a bill will not exempt the customer from the terms of payment. The customer shall be responsible to notify the utility within 15 days of the end of the billing period if no bill has been received and the utility shall send a new bill to the customer upon such notice.

**7.4 Payment by Check:** The utility, at its option for good cause, may refuse to accept a check tendered as payment on a customer's account and require payment in cash.

**7.5 Adjustments of Bills - Customer Inadvertently Overcharged:** If the utility has inadvertently overcharged a customer as a result of a misapplied schedule or any other human or machine error, the utility shall, at the customer's option, credit or refund the excess amount paid by the customer or credit the amount billed.

**7.6 Adjustments of Bills - Customer Inadvertently Undercharged:** If the utility has undercharged any customer as a result of a misapplied schedule or any human or machine error, then the utility may recover the deficient amount up to a maximum period of six months.

**7.7 Complaints:** Complaints by customers concerning the charges, practices, facilities, or services of the utility shall be investigated promptly and thoroughly. When the commission has notified the utility that a complaint has been received concerning a specific account, the utility shall refrain from terminating the service if that account until the commission's investigation is completed and the results have been received by the utility.